

2011 IIA International Conference

10 – 13 July 2011

Kuala Lumpur Convention Centre, Kuala Lumpur, Malaysia

Malaysia Airlines is pleased to extend the following to participants and accompanying persons to attend the event.

1. DISCOUNTED FARE OFFER

For International Flights (exclude Singapore-Malaysia vv and Brunei-Malaysia vv)

- 1) **25%** discount from normal Malaysia Airlines Business Class Nett Market Fare (**MHbusiness – booking class "C"**)
 - 2) **15%** discount from normal Malaysia Airlines Economy Class Nett Market Fare (**MHflex – booking class "Y, W or K"**)
 - 3) **10%** discount from normal Malaysia Airlines Economy Class Nett Market Fare (**MHsmart – booking class "M or B"**)
- ❖ **NO Discount** for **MHfirst, MHbusiness** – booking class **"J, D, E"**, **MHbasic** – booking class **"Q or H"**, **MHlow** – booking class **"S, V, L"** and by **internet booking**.

For Domestic Flights (include Singapore-Malaysia vv and Brunei-Malaysia vv)

- 1) **20%** discount from normal Malaysia Airlines Economy Class Nett Market Fare (**MHflex – booking class "Y"**)
 - 2) **15%** discount from normal Malaysia Airlines Economy Class Nett Market Fare (**MHsmart – booking class "W"**)
- ❖ **NO Discount** for **MHbusiness, MHbasic** – booking class **"Q"**, **MHlow** – booking class **"V, L, X"** and by **internet booking**.

NOTE

- Fares quoted exclude taxes and other surcharges.
- Fares offered are valid on MH operated flights only.
- Not valid on MH9000 series flight.

2. BOOKING PROCEDURE

A. RESERVATION

- 1) Confirmation of booking class is subject to seat availability upon reservation.
- 2) Please ensure your flight reservations are made **directly with the nearest local Malaysia Airlines' office only. (The discounted fare offer is not applicable for booking through travel agent or by internet booking.)**
- 3) Please quote the SITA-RES Conference Entry Code **"EZ: 18/1/155"** for the above event upon reservation.
- 4) A booking reference (PNR) will be provided once the reservation is confirmed.

B. PAYMENT/TICKETING

- 1) Please make payment to the nearest Malaysia Airlines ticket office.
- 2) Payment can be made by cash or credit card.
- 3) Upon ticketing, kindly quote:
 - a. Booking reference number (PNR)
 - b. SITA-RES Conference Entry Code **"EZ: 18/1/155"**

3. ENQUIRIES

For airfares, reservations and ticketing enquiries, please contact the nearest local Malaysia Airlines office closest to you.

For other enquires, please email the following person in Malaysia Airlines MICE Unit if you require any further assistance.

- 1) Arinna Mohamad Fauzi e-mail: arinna.fauzi@malaysiaairlines.com
- 2) Lim Kai Theang, e-mail: limkt@malaysiaairlines.com
- 3) Norlela Musa, e-mail: lelamusa@malaysiaairlines.com

Thank you for flying on Malaysia Airlines.

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MALAYSIA AIRLINES FARES

Terms and Conditions

1. Application: For sales by MH ticket offices
2. Eligibility: Participants and accompanying persons to attend the event.
3. Sale period: For PNRs created from 0001 hours on the **17 August 2010** to 2359 hours on **12 July 2011** only.
4. Fares:

For International Flights (exclude Singapore-Malaysia vv and Brunei-Malaysia vv)

- 2) **25%** discount from normal Malaysia Airlines Business Class Nett Market Fare (**MHbusiness – booking class "C"**)
- 2) **15%** discount from normal Malaysia Airlines Economy Class Nett Market Fare (**MHflex – booking class "Y, W or K"**)
- 4) **10%** discount from normal Malaysia Airlines Economy Class Nett Market Fare (**MHsmart– booking class "M or B"**)
 - ❖ **NO Discount** for **MHfirst, MHbusiness – booking class "J, D, E", MHbasic – booking class "Q or H", MLow – booking class "S, V, L"** and by **internet booking**.

For Domestic Flights (include Singapore-Malaysia vv and Brunei-Malaysia vv)

- 1) **20%** discount from normal Malaysia Airlines Economy Class Nett Market Fare (**MHflex– booking class "Y"**)
- 2) **15%** discount from normal Malaysia Airlines Economy Class Nett Market Fare (**MHsmart– booking class "W"**)
 - ❖ **NO Discount** for **MHbusiness, MHbasic – booking class "Q", MLow – booking class "V, L, X"** and by **internet booking**.

NOTE

- Fares quoted exclude taxes and other surcharges.
- Fares offered are valid on MH operated flights only. Not valid on MH9000 series flight.
- Subject to seat availability.

5. Travel Period: Outbound travel must commence from **26 June 2011**. Minimum/maximum stay is as per the respective fare rules.
6. Advance Reservations / Ticketing: As per the respective fare rules.
7. Reservations: Booking class is in accordance to the applicable Nett Market Fare. Open dated travel is NOT permitted.

The following must be indicated in the Host Airline Fact at the time of PNR creation:-

CRS: OSI MHMIIAIC11/MHM10077

(Note: this code is for Malaysia Airlines reference only)

Failure to indicate the above code will result in PNR being cancelled

8. Child and Infant Fares: Not Allowed
9. Changes & cancellation: As per respective fare rules
10. Refund: As per respective fare rules
11. Endorsement Box: As per respective fare rules
12. Form of Payment: Credit Card/Cash
13. Enrich Upgrade: Not Permitted
14. Fare basis: As per respective Nett Market Fare
15. Tour code: **MHM10077**
(Note: this tour code is for Malaysia Airlines reference only)